

# **High-Fidelity Prototype README**

Angela M, Susan L, Abbie M, Delali B

### **High-Fi Prototype**

We used tools like React Native and Expo to build our high-fi prototype. To test our prototype, we used Xcode's iPhone simulator and our personal devices.

#### **How To Use**

To use CheckUp, first download the Expo Go app on your iPhone. Then, you can scan the QR code below using the camera to open CheckUp in Expo Go.



#### Limitations

Although we were able to make significant improvements in our high-fi prototype and accomplish our three task flows, we were unable to implement the full functionality of the app because of the limited time frame. Our main limitations are that we don't actually have a database of doctors grouped by insurance network and the calendar syncing is simulated.

#### **Wizard of Oz Items**

Wizard of Oz items include:

- Searching for Appointments Functionality
  - No matter what kind of appointment the user asks for, CheckUp will "magically" take them to the next step in the process.
- Sign Up Flow
  - CheckUp doesn't actually scan insurance cards or sync with a user's real calendar, success of the scanning and syncing are assumed and the user is taken along the sign up flow.
- Chatbot
  - No matter what the user types into the chatbot, the interactions are faked using hard-coded chatbot responses. The "magic" chatbot interactions always push users along to the same endpoint.

## **Hard-Coded Aspects**

Hard-coded aspects include:

- The three provided appointment times
- The three provided doctor selections
- The user's calendar schedule is always the same
- Chat responses are hard-coded
- Home page reminder about one year since last eye doctor appointment
- The map image in the "Your Appointment" page is always the same